

# Amazon Monitron Gateway Safety and Compliance Information

**Use Responsibly.** Before using Amazon Monitron Gateway device and its accessories, including the power adapter, read all instructions and safety information. While using Amazon Monitron Gateway, follow all instructions and heed all warnings. Keep this document for reference.

## **PERSONAL SAFETY PRECAUTIONS**

**FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE OR OTHER INJURY.**



**WARNING!** This device is intended for commercial use only; it is not intended for household use.



**WARNING!** This equipment is not suitable for use in locations where children are likely to be present.



**WARNING!** Do not use the power adapter if it appears damaged. Immediately stop using damaged equipment.



**CAUTION!** Amazon Monitron Gateway is shipped with a power adapter. The device is only intended to be powered using the adapter included with the device.



**CAUTION!** Amazon Monitron Gateway and its power adapter are only intended for indoor use. Do not use the device outdoors.



**CAUTION!** Do not open the device. Do not modify, alter, reverse engineer, tamper with, or repair the device. Do not perform any servicing other than that contained in the installation guide.



**CAUTION!** Placement. Check and obey the applicable safety regulations when setting up the device. You are solely responsible for safe placement the device.

Consult [aws.amazon.com/monitron/](https://aws.amazon.com/monitron/) for optimal placement of the device and commissioning.

## **DEVICE CARE PRECAUTIONS**

**FAILING TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN DAMAGE TO THE EQUIPMENT OR VOID THE WARRANTY.**

### **Device Care and Use**

Keep the Amazon Monitron Gateway dry.

Do not use the device near water or wet locations. Do not place objects filled with liquids, such as glasses or vases, on the device, or otherwise expose the device to liquids or moisture. Do not expose the power adapter or cable to any liquids or moisture.

If the device does get wet, carefully unplug all cables without getting your hands wet and wait for the device to dry completely before plugging it in again. Do not attempt to dry the device with an external heat source, such as a microwave oven or hairdryer.

Do not expose the device to pressurized water, high velocity water, or extremely humid conditions.

Take care not to spill any food or liquid on the device. Do not spill any abrasive substances on the device.

Don't expose the Amazon Monitron Gateway to extreme temperatures.

Do not expose this device to extreme heat or cold. Store it in a location where temperatures remain within the storage temperature ratings set forth in the quick start guide. The device and the included accessories are designed to function within the operating temperature ratings set forth in the quick start guide. If it is too hot or too cold, the device may not turn on or function properly until it has warmed or cooled, as the case may be, to within the applicable temperature ratings.

To reduce the risk of electrostatic discharge upon contact with this device, avoid such contact in extremely dry conditions.

Use the power adapter and cable correctly and safely.

Unplug the power adapter during lightning storms or when you don't plan to use the device.

**Service Your Device**

If you suspect the device is damaged, discontinue use immediately and contact Amazon Customer Support. Contact details can be found at [aws.amazon.com/monitron/terms/](https://aws.amazon.com/monitron/terms/). Faulty service may void the warranty.

**USING THE DEVICE AROUND OTHER ELECTRONIC DEVICES**

The device generates, uses, and can radiate radio frequency (RF) energy. If not used in accordance with instructions, may cause interference to radio communications and electronic equipment. External RF signals may affect improperly installed or inadequately shielded electronic operating systems, entertainment systems and personal medical devices. While most modern electronic equipment is shielded from external RF signals, if in doubt, check with the manufacturer. For personal medical devices (such as pacemakers and hearing aids), consult your doctor or the device manufacturer to determine if they are adequately shielded from external RF signals.

**Innovation, Science and Economic Development Canada (ISED) Compliance**

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions: 1) This product may not cause interference; and 2) This product must accept any interference, including interference that may cause undesired operation of the product.

**Information Regarding Exposure to Radio Frequency Energy**

This product complies with IC RSS-102 RF exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 20 cm between the device and your body.

CAN ICES-3 (B)/NMB-3(B)

**TERMS AND WARRANTY**

For legal terms and warranty information for Amazon Monitron Gateway, see [aws.amazon.com/monitron/terms/](https://aws.amazon.com/monitron/terms/).